



QUALITY CARE *with* COMPASSION, EFFICIENCY *and* EXCELLENCE



OUR MISSION:

Quality Healthcare is a locally owned and operated home health agency that is dedicated to promoting highly personalized care to clients in their homes with services that are designed to promote wellness, safety and independence.

ABOUT US:

Quality Healthcare is a fully licensed and bonded home healthcare agency founded in 1994. For over twenty five years we have been providing exceptional homecare services in the New York area. With warmth and compassion, we strive to make the transition to homecare as smooth as possible for the client and his family. Each member of our field staff has been trained, certified and has been screened and tested to ensure the highest level of service to our clients. Each client is assigned a personal coordinator who becomes familiar with his individual needs and preferences and who is available each day to ensure that those needs are met.

In addition to being trained to meet the physical needs of our clients, our employees are selected to meet the language, religious and cultural needs of the client as well. We strive to provide

qualified and compassionate individuals with the special needs of the client in mind. Both our field staff and office staff represent various cultural and ethnic groups with command of numerous languages so that we can assist in making your transition to home care as easy as possible. From your initial call to Quality Healthcare until your last day of service, someone who understands your special needs will be with you every step of the way.

Quality Healthcare offers our very successful Classic Care package as well as our Premier Care program. Those choosing Premier Care will be serviced by employees with extensive experience and additional training and certifications, receive extra nursing supervision and after hours monitoring, in addition to many other benefits. Quality Healthcare is available 24 hours a day, 7 days a week to assist you.



OUR SERVICES:

- Alzheimer's Care
- Personal Care
- Bath Visits
- Meal Preparation
- Light Housekeeping
- Shopping / Errands
- Laundry
- Medication Reminders
- Medical / Activities Escorts
- Hospital Discharge Program
- Nutrition & Social Services
- Home Safety Assessments
- Case Management Services
- Snowbird Program / Vacation Coordination
- Hospital & Nursing Home Companions
- Nursing Services

OUR CAREGIVERS:

- RNs
- LPNs
- HHAs
- Nutritionists
- Physical Therapists
- Occupational Therapists
- Speech Therapists
- Case Managers



OUR DIVERSE STAFF:

We are in touch with the specialized needs of the community. In response to the ethnic and social characteristics of our neighborhood, many of our employees are bi-lingual and are understanding of the unique wishes of our clients. Our staff has been trained to listen closely and to gain an understanding of the particular requirements needed to provide services tailored to meet the needs of our special population.

In addition to being proficient in their clinical skills, Quality Healthcare strives to provide caregivers who are culturally competent. Much time is invested in teaching both our field staff and our office staff the special requirements of our di-versely cultured clientele. This allows them to provide the best care in the most sensitive and appropriate manner possible.

Quality Healthcare understands how much easier the transition to homecare can be when communicating with someone who speaks your language. Both within the office and in the field, many of our employees speak Spanish, Creole,

Chinese, Russian, Hebrew, Yiddish, Hungarian, Polish and Urdu, as well as other languages. Quality Healthcare understands that communication is key to competent care.



PAYMENT RESOURCES

Quality Healthcare accepts most private insurance as well as direct pay. In addition, we assist in accommodating Medicare and Medicaid referrals. Quality Healthcare accepts Visa, MasterCard, and American Express. We file all insurance claims and process all paperwork.

Quality Healthcare strives to provide quality health care with the least financial burden to the client and his family.





Servicing All Five Boros

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